

JOBSUPPORT'S PERFORMANCE

June 2007 Update

Jobsupport is the largest open employment service in Australia for people with a moderate intellectual disability. 30% of the people with an intellectual disability and high support needs in open employment in Australia on the 30th June, 2005 were supported by Jobsupport.¹

Jobsupport is funded by the Commonwealth Department of Employment and Workplace Relations. Jobsupport began as a demonstration project in 1986 to show that open employment was possible for people with a moderate intellectual disability.

As at 30th June, 2007 Jobsupport is supporting 463 people in regular jobs in the workplace. 66% of these people are on an award wage, 34% are on a productivity based sub-award (supported) wage.

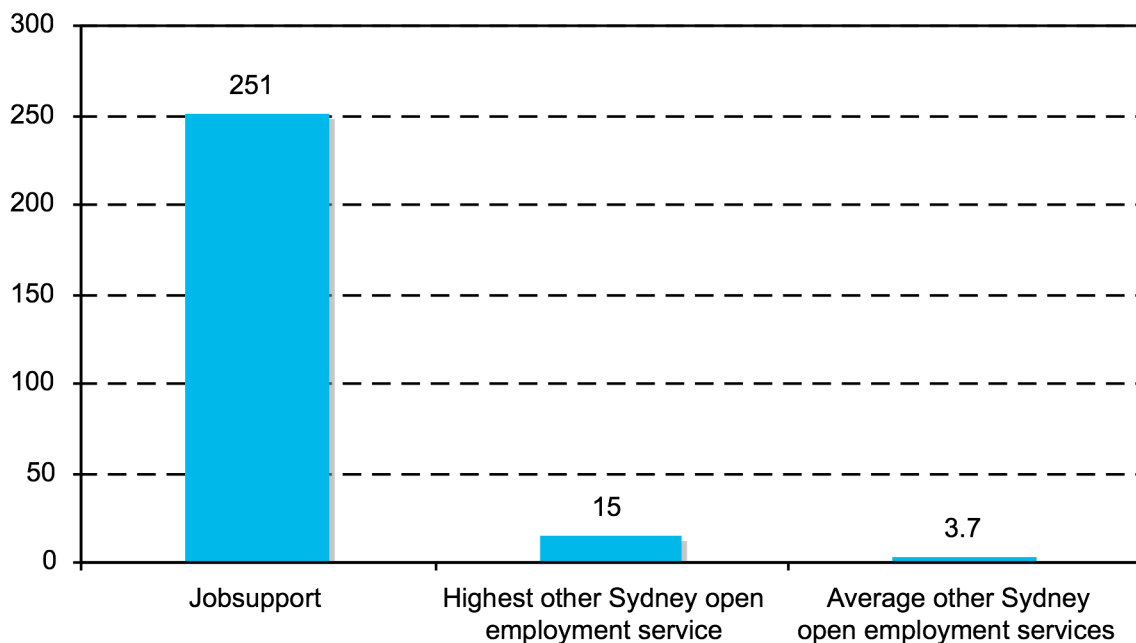
The Australian Institute of Health and Welfare operated a National Information Management System (NIMS) for open employment services for the period 1st January 1995 to 30th June 1999. During this period 6 services for people with an intellectual disability and high support needs² achieved:

- 70%+ clients were placed in employment for six months
- an average of \$150+ per week in wages
- 78%+ retention rates in employment

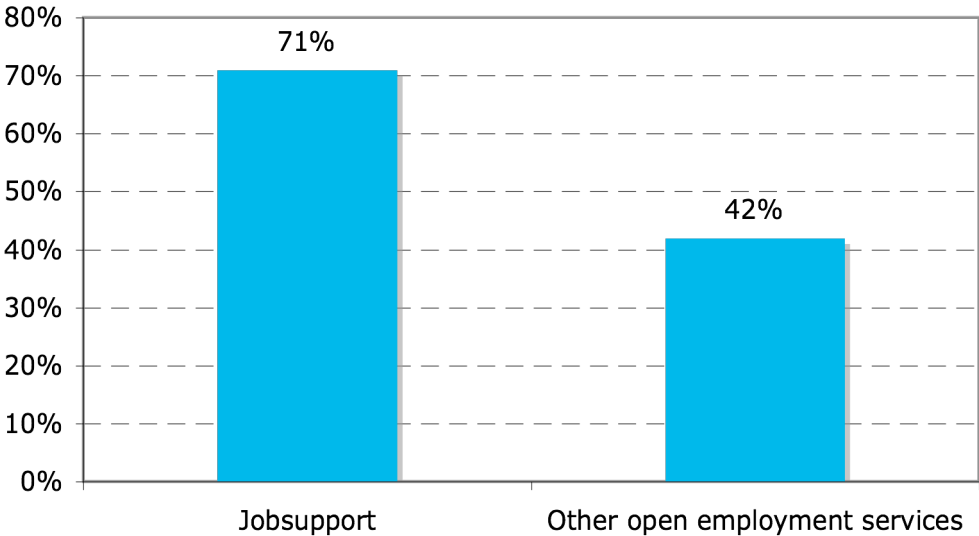
5 of these 6 services were the Jobsupport services.²

How many people with a moderate intellectual disability achieve open employment?

Numbers of school leavers with a moderate intellectual disability ('IO' class graduates) placed into employment 1990-2004³

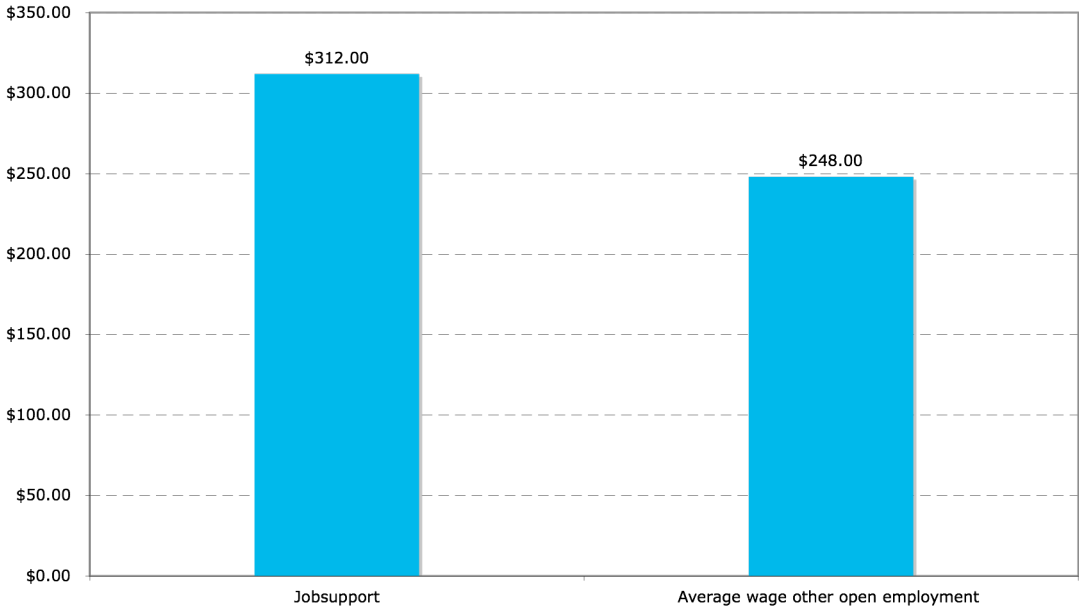


The proportion of people with an intellectual disability in open employment services, that achieve 6 months or more employment ⁴



What wages can people with an intellectual disability earn?

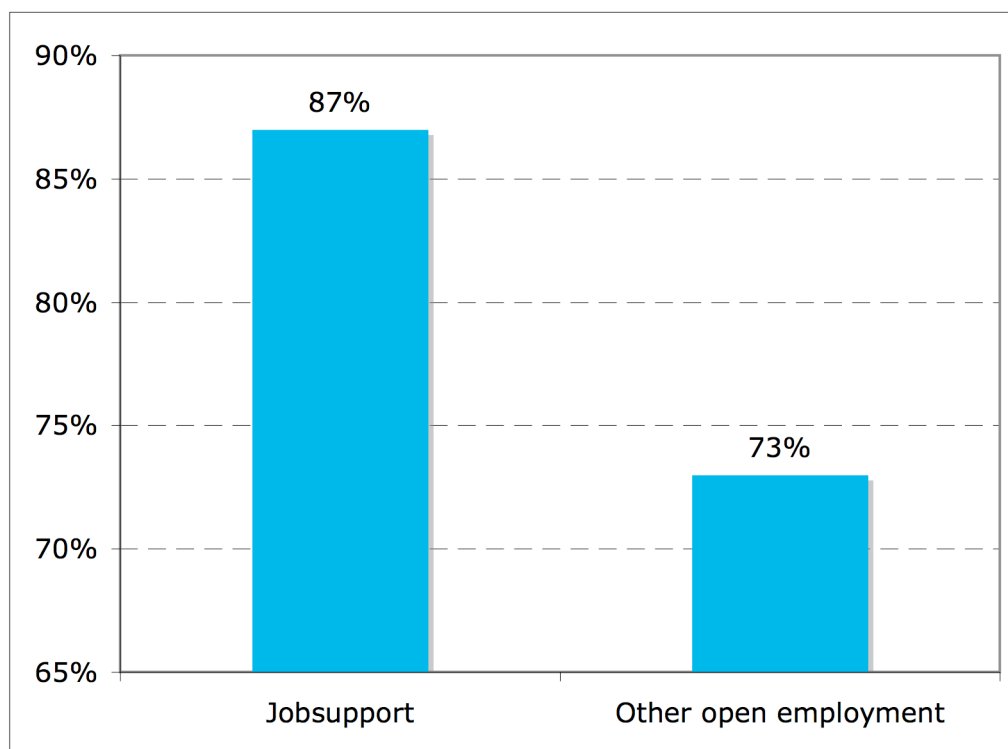
⁴
The wages earned by people with an intellectual disability in open employment ⁵



- 89% of Jobsupport's clients are high support need.
- Jobsupport's clients work an average of 23 hours per week.

Do people with an intellectual disability stay in employment?

The 2004-2005 retention rate for people with an intellectual disability in open employment ⁶



As at 31st March 2006, 62% of all the people with a moderate intellectual disability placed into employment by Jobsupport since the 1st April, 1986 were still employed.

Dr. John Kregel, from the Virginia Commonwealth University in the United States conducted a program evaluation of Jobsupport in October, 2004. Virginia Commonwealth University is one of the top facilities in the world for technical assistance and program evaluation. Dr. Kregel's evaluation included the following comments:

"The clinical skill and experience of the program's staff members and the organisation's overall commitment to excellence are simply the best I have ever seen. I have reviewed over 200 open employment programs in 18 states in the US and five other countries. From the perspective of the application of proven clinical principles to jobsearch, placement and maintenance training, the skill of the Jobsupport staff is second to none."

"Program retention exceeds any standard I have seen in any program anywhere."

How satisfied are the workers with a moderate intellectual disability that Jobsupport supports?

Jobsupport survey results 2006 ⁷

Clients

"How do you feel about the job and the work you are doing"

Given a scale of	1	2	3	4	5
The average rating (across 5 services) was	4.23				

Quotes:

"I like what I do. I especially like the people at work".

"They (Jobsupport) help with problems and help you feel comfortable".

1 = *unsatisfactory* 2 = *poor* 3 = *fair* 4 = *good* 5 = *highly satisfactory*

Jobsupport can be contacted on:

Sydney : (02) 9554 9555

Melbourne : 0407 888 652

¹.2005 Census data obtained from the Department of Families, Community Services and Indigenous Affairs Where the term "high support need" is used for 2005 Census data it means the "always needs help or supervision" rating for "working"

².Data obtained from the Australian Institute of Health and Welfare. Where the term "high support need" is used in the NIMS data, it means "frequent or continual support need" with activities for daily living (self-care, communication or mobility).

³.Data from Jobsupport's annual school survey. 2004 is the latest available survey.

⁴.Commonwealth Department of Family and Community Services (2002) Case Based Funding Trial Final Evaluation Report

⁵.2005 Census data obtained from the Department of Families, Community Services and Indigenous Affairs

⁶.2005 Census data obtained from the Department of Families, Community Services and Indigenous Affairs

⁷.Annual Jobsupport client satisfaction survey.