

September 2007

C.W.O. Updates

Jobsupport Incorporated/ 9554 9555

Jobsupport is the largest open employment service in Australia for people with a moderate intellectual disability. At the 30th June 2007, Jobsupport was supporting 463 people with a significant intellectual disability in regular jobs in the workplace.

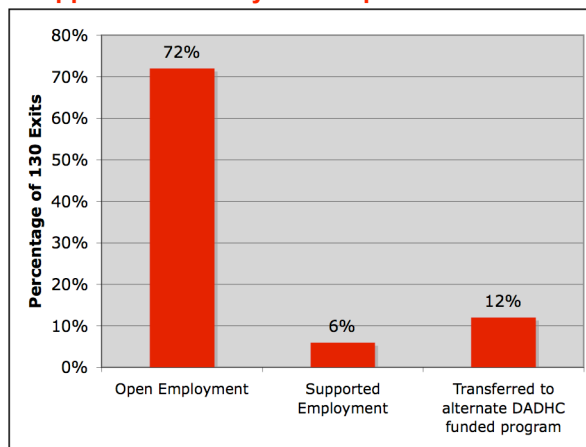
Jobsupport's Transition to Work program is called 'Community Work Options' (CWO). CWO currently caters for approximately 70 service users. The service is intended for school leavers with a moderate intellectual disability who are unable to move directly from school to open employment and who are assessed by the Department of Ageing Disability and Home Care as eligible for a Transition for Work service.

CWO Program Results

130 people had completed their participation in the CWO program by the 24th of July 2007*.

- 94 service users who have completed the program have moved to paid open employment (72% of all exits). Of the open employment placements, 87 were through Jobsupport. Service users with a milder disability are referred to other open employment services.
 - 82% of the service users placed through Jobsupport since 1997 are still employed**.
 - Average weekly wage - \$243
 - 48% earn full award wages (Others are paid a productivity-based "Supported Wage")
 - Average weekly hours in paid work - 18
- 8 service users (6%) who have completed their program have moved to supported employment.
- 16 service users (12%) have been unable to achieve employment through CWO and have been assisted to transfer to alternate DADHC funded programs (Post School Options, ATLAS or Community Participation).

Jobsupport Community Work Options Exit Outcomes



* This includes 12 service users who chose to leave the program prior to achieving employment. Some of these people left to complete other activities. CWO does not encourage leaving the program without an employment or DADHC-funded outcome.

** Some of those not currently in employment have left the employment program. Others are being assisted to return to employment.

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See us at:

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Service Users Satisfaction Surveys

During the last year we asked our service users and their families to rate their satisfaction with the CWO program on a range of questions. Each rating is out of 5.

Service User Satisfaction Ratings

How happy are you about the work experience you are doing?

5: Very happy 4: happy 3: it's OK 2: unhappy 1: very unhappy

Rating: 4.1

How happy are you with your CWO trainer helping you to achieve your goals?

5: Very happy 4: happy 3: it's OK 2: unhappy 1: very unhappy

Rating: 4.3

If you were talking to other people about CWO would you say it was?

5: great 4: good 3: OK 2: not good 1: don't use it

Rating: 4.4

Parent/Advocate Satisfaction Ratings

How well is the CWO program meeting your expectations?

5:Excellent 4:Good 3:Fair 2:Poor 1:Unsatisfactory

Rating: 4.4

Are you happy with the goals and work experience that have been set the service user?

5:Excellent 4:Good 3:Fair 2:Poor 1:Unsatisfactory

Rating: 4.3

Is the CWO trainer effectively supporting the service user to achieve these goals in their work experience?

5:Excellent 4:Good 3:Fair 2:Poor 1:Unsatisfactory

Rating: 4.7

*Community Work Options covers the Sydney Metropolitan Area
and can be contacted on: (02) 9554 9555*