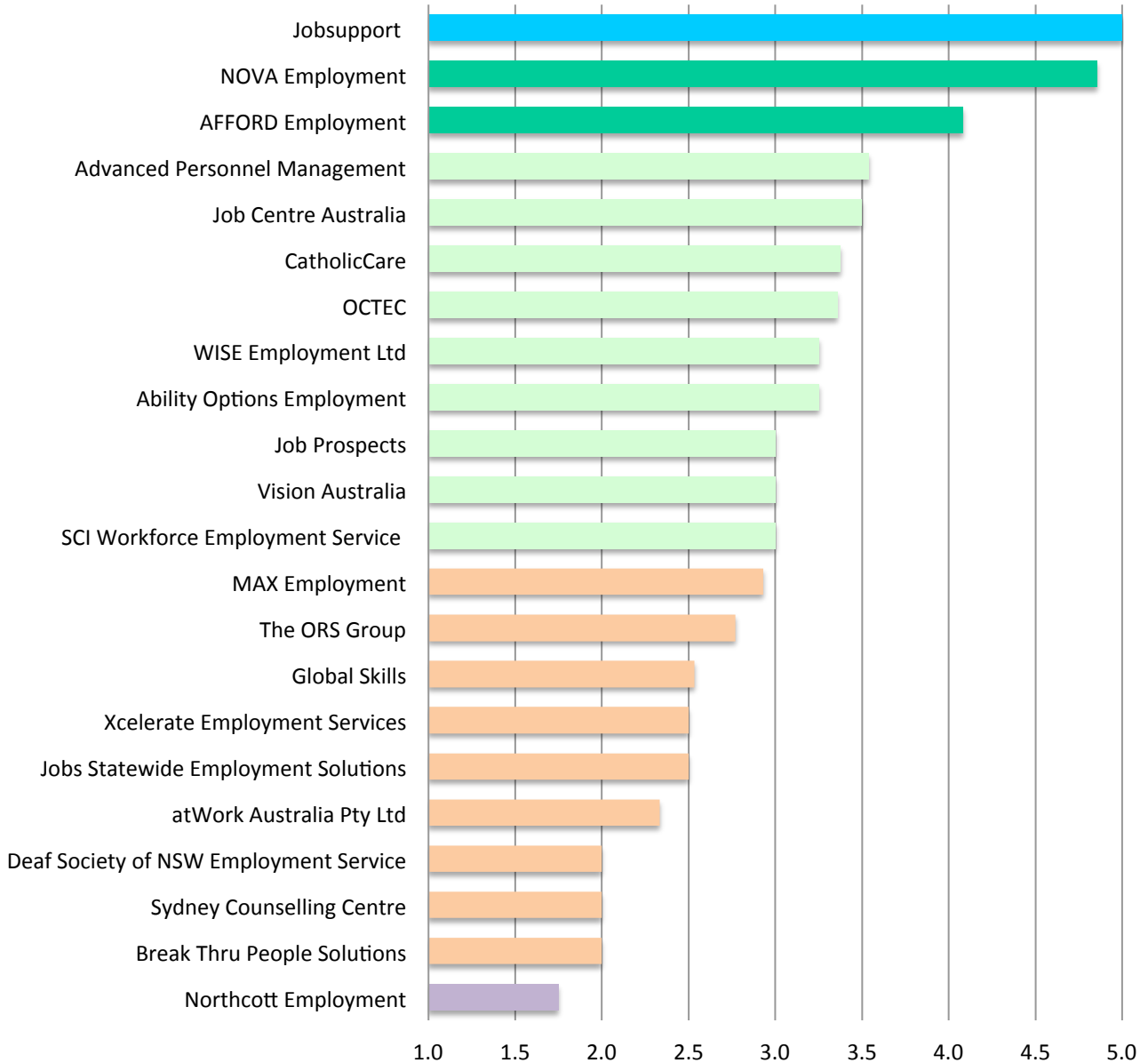


JOBSUPPORT

Achieving employment for people with an intellectual disability

STAR RATINGS UPDATE

Average Star Rating for Sydney DES-ESS services (December 2016)



KEY	 5 average	☆☆☆☆☆	40% or more above average
	 4+ average	☆☆☆☆	20% above to less than 40% or more above average
	 3+ average	☆☆☆	20% below to less than 20% above average
	 2+ average	☆☆	Higher than 50% below to less than 20% below the average
	 1+ average	☆	50% or more below the average.

SYDNEY LABOUR MARKET REGION (LMR) STAR RATINGS - 31st DECEMBER 2016

The Department of Employment has publically released star-ratings for Employment Support Services for the period ending 31st December 2016. The results can be found on the Department of Employment website using the following link: <http://employment.gov.au/disability-employment-services-star-ratings>

EMPLOYMENT SUPPORT SERVICE (ESS)	CLIENT GROUP	AVERAGE STAR RATING ACROSS SITES	NUMBER OF SYDNEY SITES	NUMBER OF SYDNEY ESAs SERVED
Jobsupport	Moderate Intellectual Disability (IQ≤60)	5.0	12	12
NOVA Employment	All Client Types	4.9	14	3
AFFORD Employment	All Client Types	4.1	12	4
Advanced Personnel Management	All Client Types	3.5	13	3
Job Centre Australia	All Client Types	3.5	2	1
CatholicCare	Mental Health	3.4	8	4
OCTEC	All Client Types	3.4	14*	3
WISE Employment Ltd	All Client Types	3.3	12	6
Ability Options Employment	All Client Types/ Indigenous	3.3	12	3
Job Prospects	Youth at Risk	3.0	1	1
Vision Australia	Blind and Vision Impaired	3.0	2	2
SCI Workforce Employment Service	All Client Types	3.0	1	1
MAX Employment	All Client Types	2.9	14	7
The ORS Group	All Client Types	2.8	13	6
Global Skills	All Client Types	2.5	15	5
Xcelerate Employment Services	All Client Types	2.5	2	1
Jobs Statewide Employment Solutions	All Client Types	2.5	2	1
atWork Australia Pty Ltd	All Client Types	2.3	3	2
Deaf Society of NSW Employment Service	Deaf & Hearing Impaired	2.0	1	1
Sydney Counselling Centre	All Client Types	2.0	2	1
Break Thru People Solutions	All Client Types	2.0	2	1
Northcott Employment	All Client Types	1.8	4	2

Services and sites in the Wollongong region have been excluded.

* Have additional sites with insufficient data