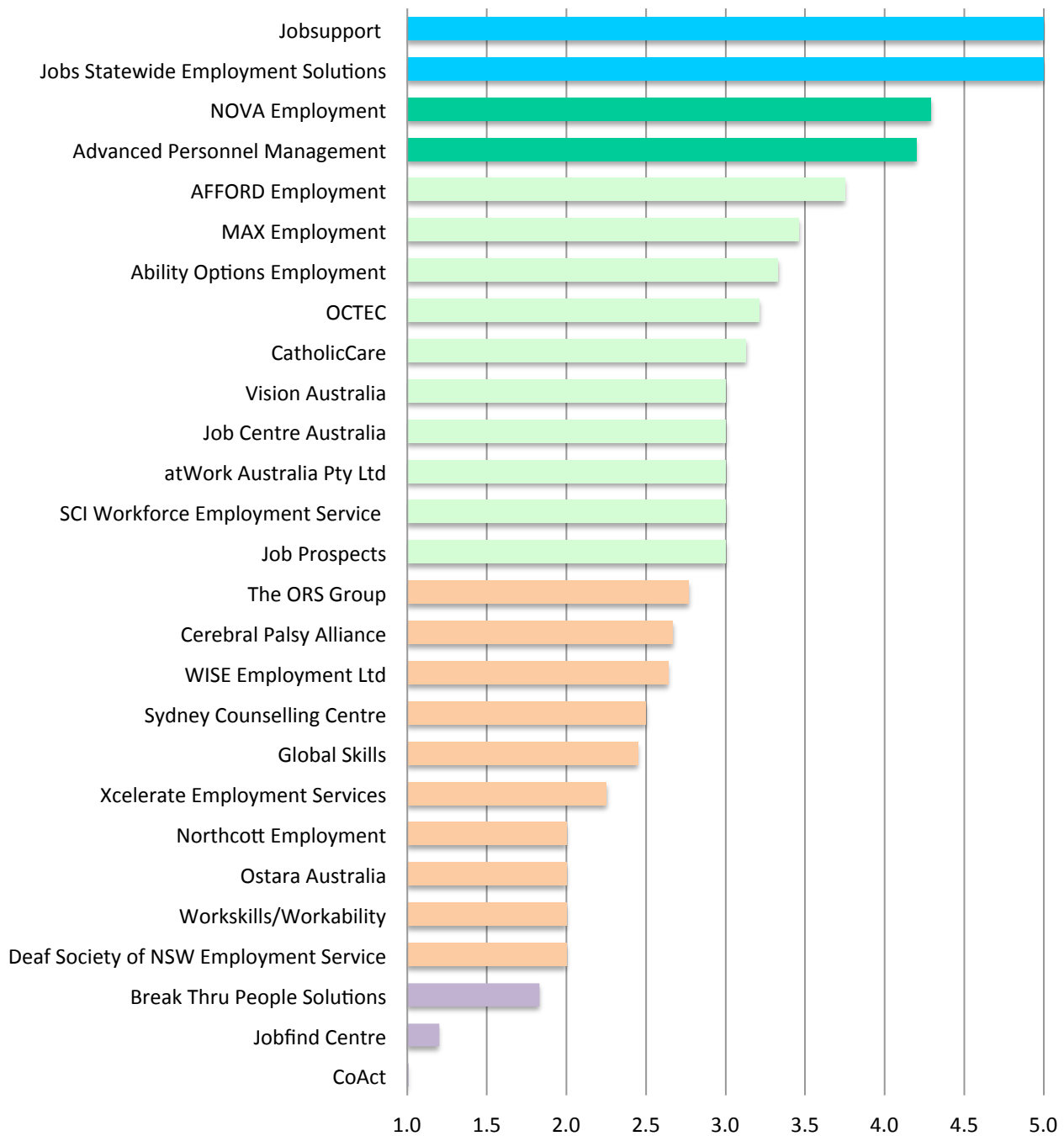



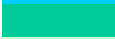
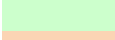


JOBSUPPORT

Achieving employment for people with an intellectual disability

STAR RATINGS UPDATE

Average Star Rating for Sydney DES-ESS services (March 2016)



KEY		5 average	☆☆☆☆☆	40% or more above average
		4+ average	☆☆☆☆	20% above to less than 40% or more above average
		3+ average	☆☆☆	20% below to less than 20% above average
		2+ average	☆☆	Higher than 50% below to less than 20% below the average
		1+ average	☆	50% or more below the average.

SYDNEY LABOUR MARKET REGION (LMR) STAR RATINGS - 31th MARCH 2016

The Department of Employment has publically released star-ratings for Employment Support Services for the period ending 31st March 2016. The results can be found on the Department of Employment website using the following link: <http://employment.gov.au/disability-employment-services-star-ratings>

EMPLOYMENT SUPPORT SERVICE (ESS)	CLIENT GROUP	AVERAGE STAR RATING ACROSS SITES	NUMBER OF SYDNEY ESAs SERVED
Jobsupport	Moderate Intellectual Disability (IQ≤60)	5.00	12
Jobs Statewide Employment Solutions	All Client Types	5.00	1
NOVA Employment	All Client Types	4.29	14
Advanced Personnel Management	All Client Types	4.20	10
AFFORD Employment	All Client Types	3.75	12
MAX Employment	All Client Types	3.46	13
Ability Options Employment	All Client Types/ Indigenous	3.33	9
OCTEC	All Client Types	3.21	14
CatholicCare	All Client Types	3.13	8
atWork Australia Pty Ltd	Mental Health	3.00	2
Job Centre Australia	All Client Types	3.00	2
Vision Australia	Blind and Vision Impaired	3.00	2
Job Prospects	Youth at Risk	3.00	1
SCI Workforce Employment Service	All Client Types	3.00	1
The ORS Group	All Client Types	2.77	13
Cerebral Palsy Alliance	All Client Types	2.67	3
WISE Employment Ltd	All Client Types	2.64	14
Sydney Counselling Centre	All Client Types	2.50	2
Global Skills	All Client Types	2.45	11
Xcelerate Employment Services	All Client Types	2.25	4
Northcott Employment	All Client Types	2.00	3
Ostara Australia	All Client Types	2.00	2
Deaf Society of NSW Employment Service	Deaf & Hearing Impaired	2.00	1
Workskills/Workability	All Client Types	2.00	1
Break Thru People Solutions	All Client Types	1.83	6
Jobfind Centre	All Client Types	1.20	5
CoAct	All Client Types	1.00	2

Services and sites in the Wollongong region have been excluded.